



# Insights Report

.HTM files &  
Microsoft Entra Exploits

New surge identified in phishing threats –  
bypassing Microsoft 365 and other 3rd party  
vendors.



# Executive Summary

A sharp surge in evasive phishing attacks is actively targeting businesses — exploiting brand trust and urgency to deceive users and bypass standard email defences. These threats are no longer just a cybersecurity issue — **they represent a strategic risk to business continuity, leadership accountability, and reputation.**

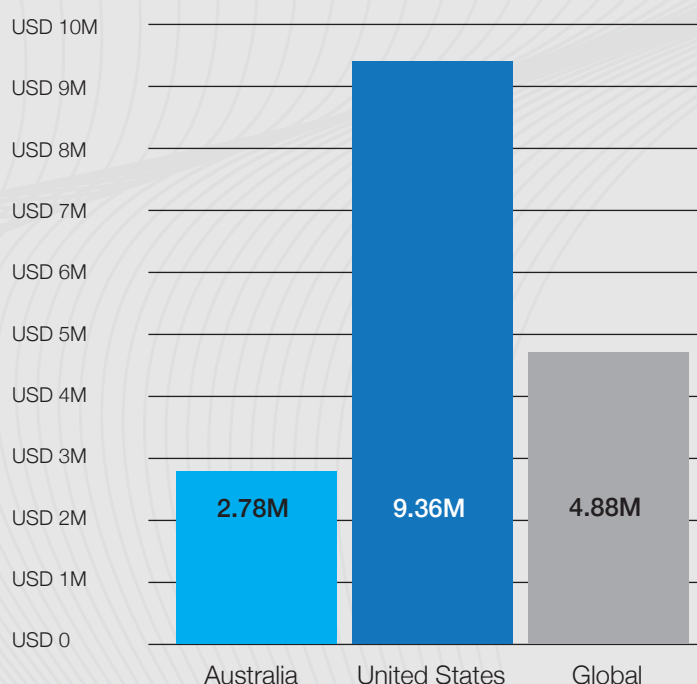
MailGuard is intercepting these threats **faster than Microsoft 365 and third-party security vendors**, delivering proactive protection **before emails reach staff inboxes.**

This is a **defining moment for business leaders** to assess whether their current defences are fast and adaptive enough — because attackers are moving faster than ever, and consequences are escalating.

**MailGuard doesn't replace Microsoft — it completes it.** Acting inline with Defender, it provides a critical layer of protection before threats can reach the business's Microsoft environment.

Many boards assume email security is handled. But **today's threats bypass even advanced setups — and it only takes one click to trigger financial and reputational fallout.**

**Average Cost of a Data Breach on Businesses - By Country**



IBM Cost of a Data Breach Report 2024

Email is the starting point for 91% of cyberattacks.

Source: Microsoft.com

#### References:

<https://www.microsoft.com/en-au/security/business/security-101/what-is-business-email-compromise-bec>

<https://www.ibm.com/reports/data-breach>



# Key Threat

## Insight - .HTM files

### Attack Method

Emails appear to be **legitimate renewal notices, payment receipts, or invoice confirmations** — often impersonating Microsoft or other major brands.

They include a **.htm file attachment**, disguised as a trusted document.

Once clicked, users are taken to a **fake browser-based login** page designed to harvest credentials or initiate silent malware installation.

### Why It's So Effective

- Tactics use familiar **branding and urgency triggers** to encourage users to act quickly.
- Attackers frequently alter **design, language, and sender tactics** to bypass filters and avoid detection.
- Even organisations with multi-layered security are vulnerable if their **detection speed** is too slow.

*“Adversaries are leveraging advanced obfuscation techniques in client-side JavaScript to enable polymorphic and fileless payload deployment, including but not limited to ransomware and remote access trojans (RATs).*

*By dynamically reconstructing malicious code at runtime and embedding phishing assets within local file structures (e.g., MHTML or SVG containers), attackers bypass static and signature-based detection mechanisms.*

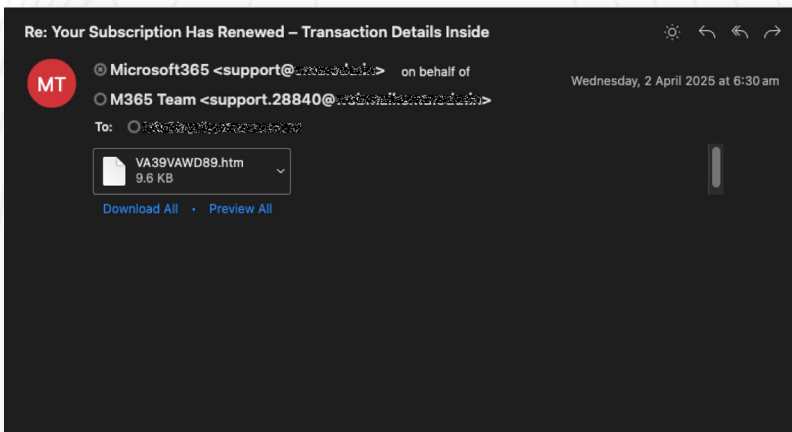
*These tactics reduce dependency on external C2 infrastructure, instead exploiting in-browser execution contexts (e.g., via DOM-based injection, sandbox evasion, or JavaScript-based content spoofing) to deliver malicious functionality while maintaining operational stealth.”*

**— Anwar Ibrahim, CTO, MailGuard**



# .HTM Email Attacks

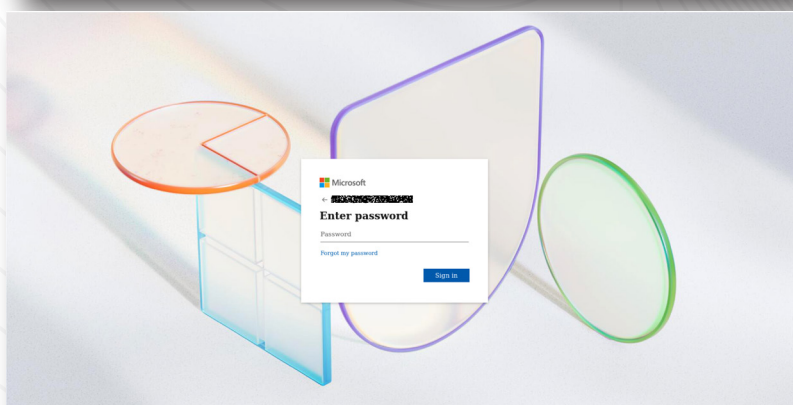
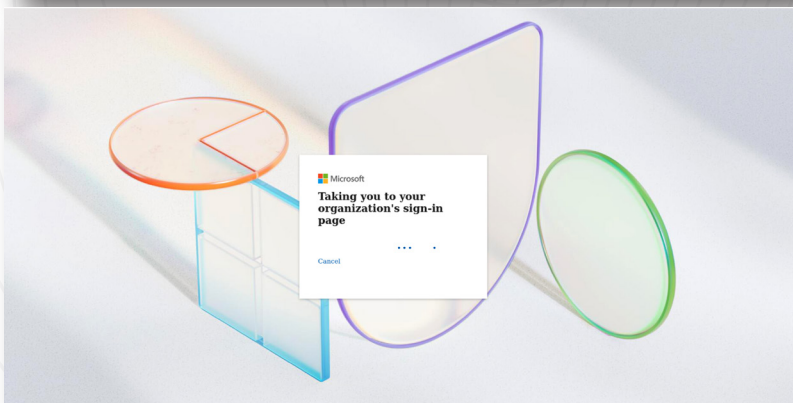
## Example 1



In this first example, a seemingly innocuous email claims that **your subscription has expired**.

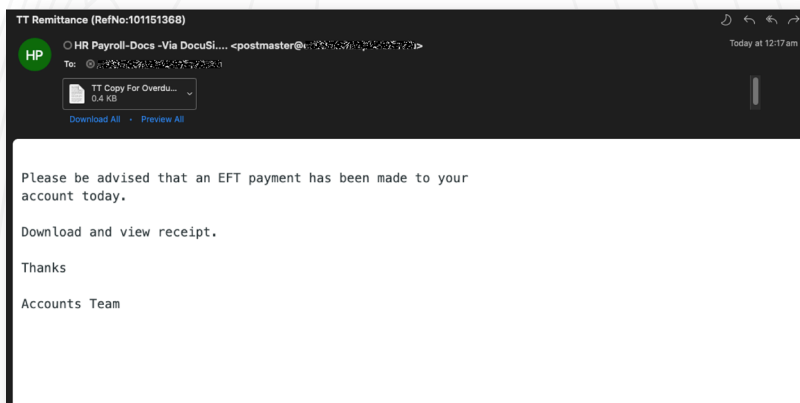
The **sender name is crafted to spoof Microsoft 365 Support**, inspiring confidence that it is a legitimate email from a trusted sender.

Clicking the attachment launches a phishing sequence which replicates the Microsoft sign-in process, in an attempt **to steal the user's Microsoft credentials**.



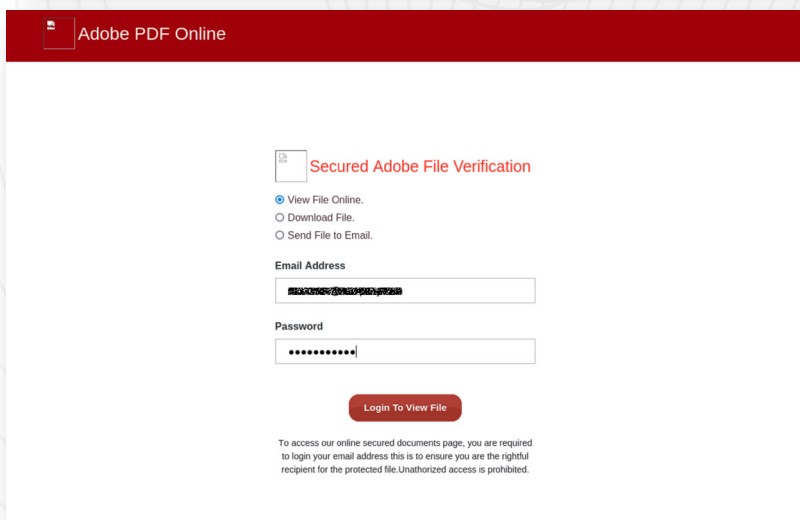


## .HTM Email Attacks Example 2



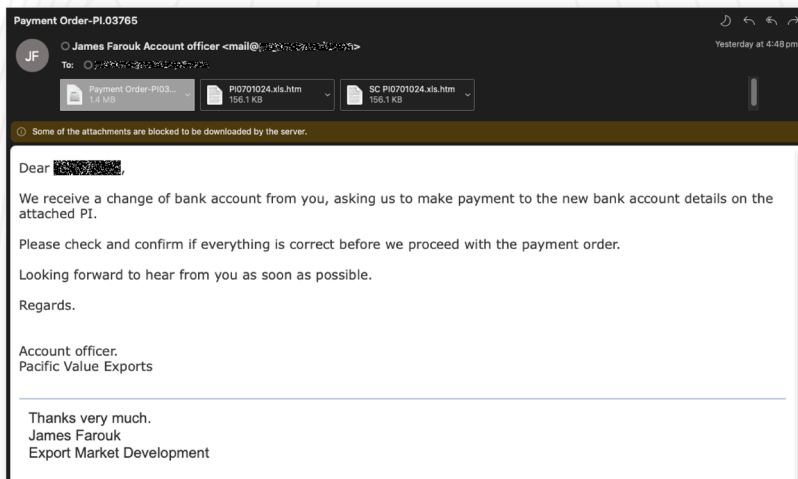
This example from 'HR Payroll' advises recipients that an EFT payment has been made to their account, with a call to action to 'Download and view receipt'.

The scam launches an Adobe PDF page which asks victims for their **email address (username) and password**, before they can view or download the file.



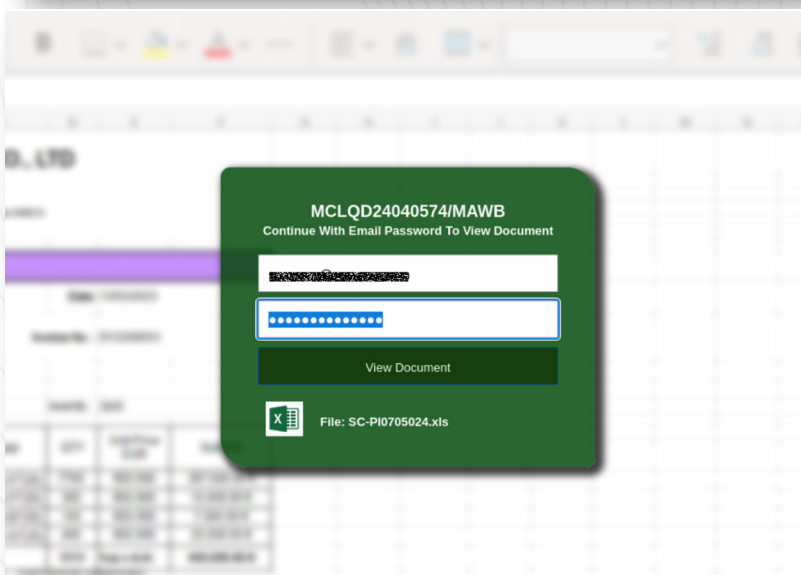


## .HTM Email Attacks Example 3



This third example impersonates an **Account Officer from an export business**, asking the recipient to **confirm their bank account details** before a payment can be processed.

In so doing, **the victim is required to provide their username and password** in order to view the document.





# Key Threat

## Insight - Entra Exploit

### Attack Method

Cybercriminals are spinning up **rogue Microsoft 365 tenants and abusing Microsoft's Entra B2B collaboration system to send guest invitations** that appear completely legitimate.

The emails carry the added urgency of a PayPal refund notice to prompt recipients into action.

While the emails are delivered from trusted Microsoft domains and IPs, the intent behind them is anything but.

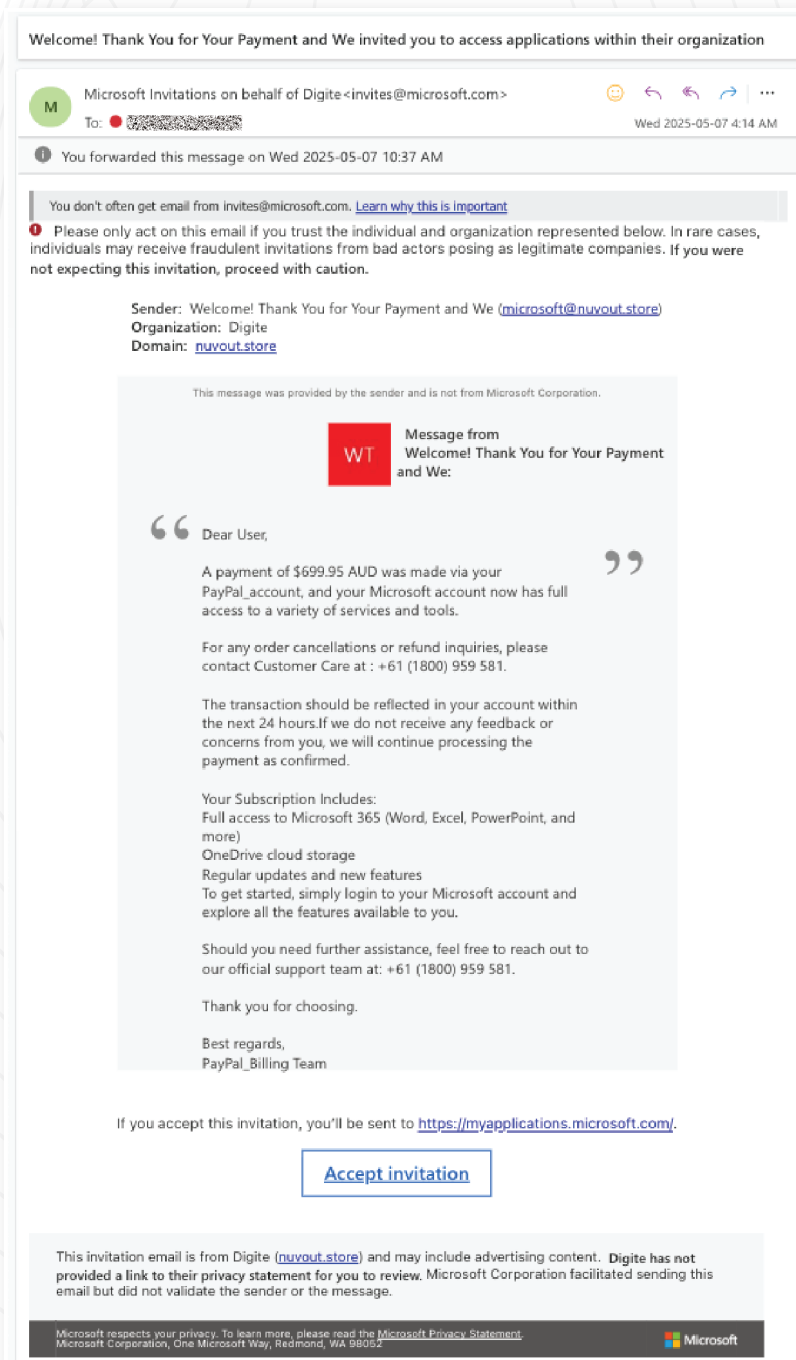
### Leadership questions worth asking:

- *How many phishing attempts were reported last quarter?*
- *What's our current time-to-detect on credential phishing?*
- *Who's responsible for what get's past Microsoft Defender?*

### Why It's So Effective

- The emails are sent from Microsoft's own **invites@microsoft.com** address
- Allowing them to pass **SPF, DKIM and DMARC tests**
- They are **hosted on Microsoft infrastructure**, and
- Include links to **legitimate Microsoft services**, like **myapplications.microsoft.com**

# Microsoft Entra Exploitation Example 1



This example originates from **invites@microsoft.com** and includes templated text claiming to **confirm a Microsoft 365 subscription renewal**.

The real call to action however is a **phone number offering a refund**, where the cybercriminals conduct a vishing (voice phishing) attack.

Victims are met with a fake PayPal support line where attackers harvest:

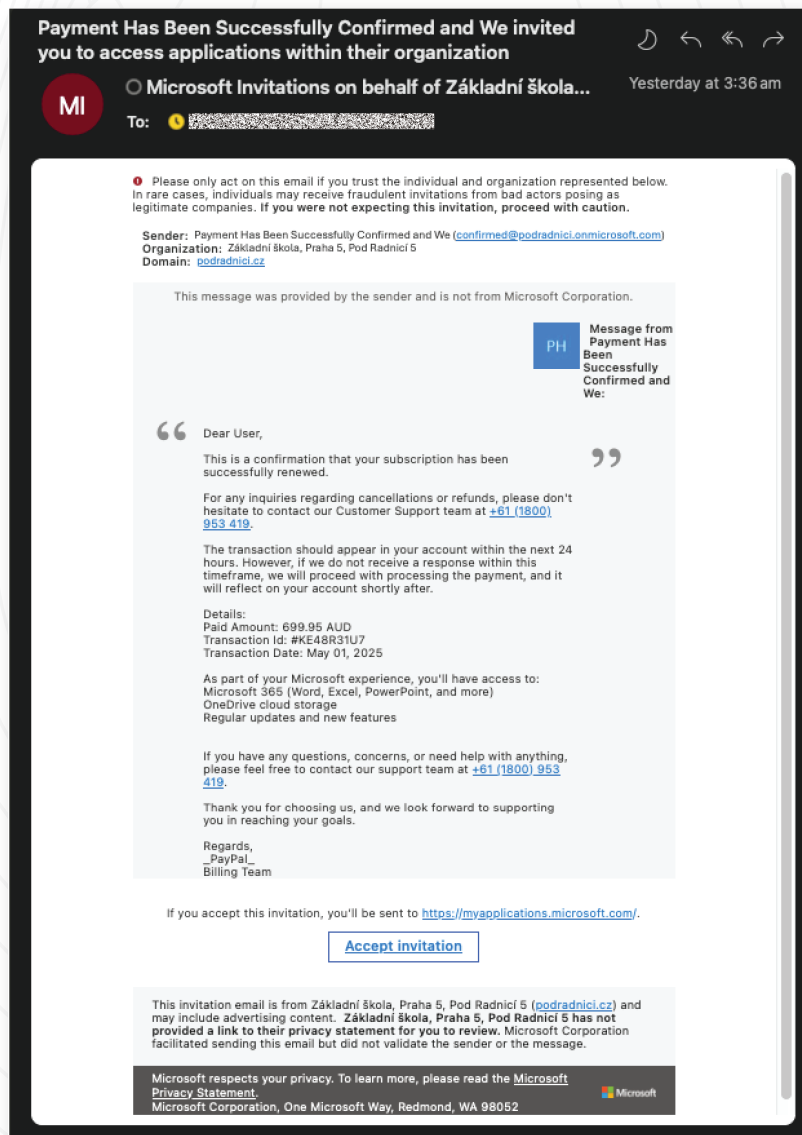
- Login credentials,
- Multi-factor authentication codes, and
- Personal or financial information.

If the recipient accepts the Microsoft guest invitation, they become part of the attacker's rogue tenant. From there, attackers can:

- Auto-register malicious applications
- Harvest OAuth tokens, and
- Access or exfiltrate data via legitimate collaboration paths



## Microsoft Entra Exploitation Example 2



This second email example is a variation on the same Microsoft Entra scam exploiting Microsoft infrastructure to avoid detection.

In this example the scam is using the **same tactic**, but uses a **different tenant** and **callback number**.

## Consequences of Inaction

If even one of these attacks slips through, organisations face:

- **Account Takeover** – Unauthorised access to Office 365 and sensitive internal systems.
- **Malware & Ransomware Infiltration** – Disruption of operations and costly recovery.
- **Financial Loss & Reputational Harm** – Breach exposure, client distrust, and legal implications.

The average cost of an email-based breach exceeds \$4.88 million, not including the long-tail impact on customer confidence.

*"The successful execution of advanced phishing campaigns poses significant threats to an organization's information security management system (ISMS), impacting the confidentiality, integrity, and availability of information assets.*

*Such attacks often result in unauthorized credential harvesting, enabling lateral movement across Microsoft 365 tenants, and exfiltration of sensitive corporate data via compromised services like SharePoint, OneDrive, and Exchange. A pertinent example is the phishing scam intercepted by MailGuard, where attackers impersonated the CEO of FlySafair and utilized a fake Microsoft OneDrive login page to harvest corporate email credentials. This occurrence underscores the necessity for robust access control measures (ISO 27001), effective asset management, and stringent operations security protocols.*

*Furthermore, the deployment of such sophisticated phishing techniques can lead to reputational damage, emphasizing the importance of compliance and comprehensive information security incident management."*

**— Prathik Chandrashekar, Head of Engineering, MailGuard**



## Why MailGuard Is Critical

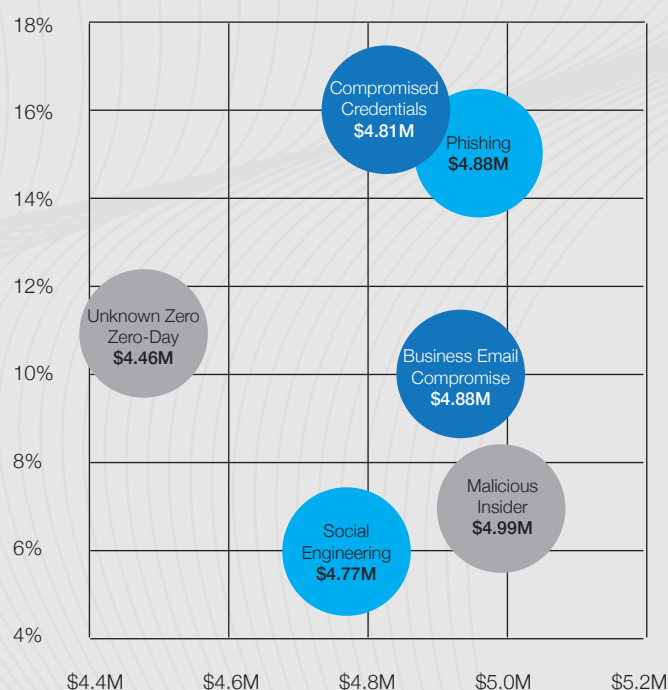
All examples of .HTM attack types and Microsoft Entra exploitation were **100% intercepted by MailGuard before reaching users**. Threats that in some instances had bypassed Microsoft Defender, Proofpoint, and other well-known security stacks based on Microsoft metadata analysis.

MailGuard delivers:

- **Inline detection before mailbox delivery.** This is where breaches are stopped — not after damage is done, but before users ever see the threat.
- **7-month lead time on emerging phishing patterns** such as QR code attacks
- **Seamless integration** and deployment inline with Microsoft 365 and Google, blocking threats before they reach users.

This is **precision cyber defence at speed**, engineered to intercept threats before human error comes into play.

Cost and Frequency of Initial Attack Vectors that are Email-Related



IBM Cost of a Data Breach Report 2024

**292 Days**

to identify and contain breaches involving stolen credentials.

References:

<https://www.ibm.com/reports/data-breach>

# Email Persists as the Number One Vector for Cyberattacks

According to Cyber.gov.au, **91% of cyberattacks start with phishing emails.**

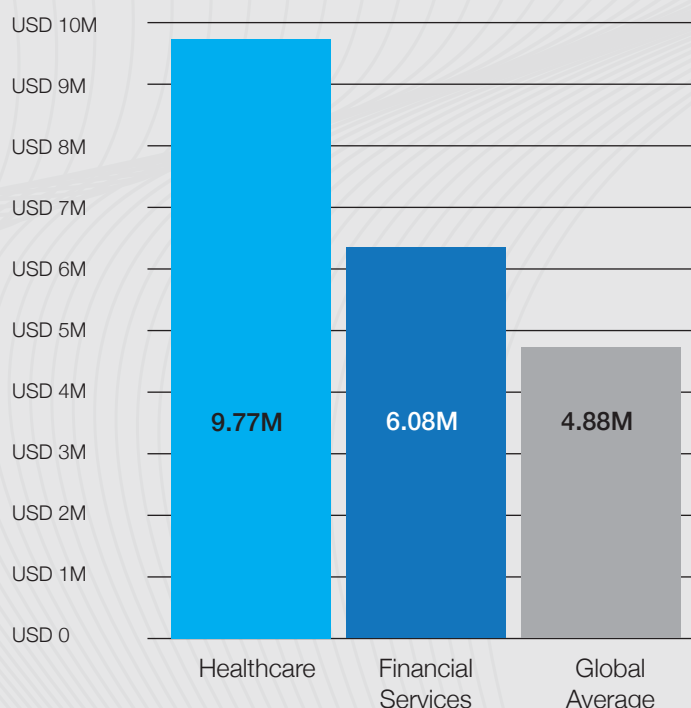
The **top 3 self-reported cybercrime types for business** are:

- **Email compromise (20%)**
- Online banking fraud (13%)
- **Business email compromise (13%)**

**Ransomware incidents account for ~11% of all reported incidents**, and more recently, malicious cyber actors have adjusted their tactics to include stealing sensitive data. In addition, **12% of ransomware victims were also extorted for payment to prevent their data being leaked or sold online.**

**66% of security leaders identified AI as a key contributor to cybersecurity threats**, and **48% cited advanced phishing and social engineering scams.**

**Average Cost of a Data Breach on Businesses - By Industry Sector**



IBM Cost of a Data Breach Report 2024

#### References:

<https://www.aic.gov.au/publications/sr/sr43>

<https://www.cyber.gov.au/about-us/view-all-content/reports-and-statistics/annual-cyber-threat-report-2023-2024>

<https://www.microsoft.com/en-au/security/business/security-101/what-is-business-email-compromise-bec>

<https://datacom.com/au/en/solutions/security/security-insights/cybersecurity-index-2025>

<https://www.ibm.com/reports/data-breach>



# A Strategic Call To Action

These are not isolated campaigns — they reveal **consistent gaps that even strong defences like Microsoft 365 can't always catch alone.**

Cybercriminals are winning on **speed and innovation**, requiring board-level leaders to respond with equal urgency.

**Modern leadership demands action from us before damage is done**, meaning protection is no longer optional — **it's a strategic imperative.**

**You don't need a rip-and-replace. You just need to close the final gap** — before the next inbox breach makes the news.

Let's **schedule a time** to review your organisation's security posture — and assess how **MailGuard can complement your defences**, strengthening control, boosting resilience and tackling new strategic challenges, **to stay ahead of evolving threats.**

*"I couldn't speak more highly of MailGuard as a reliable service provider."*

— IT Manager, Porsche

*"The entire implementation process was very simple and easy to manage"*

— Help Desk Specialist, Lincraft

*"We've seen email-based attacks surge. MailGuard and Defender 365 together have helped us stay protected."*

— CISO, Silk Logistics

## Built in Australia. Trusted Globally.

MailGuard is a global leader in email threat detection. A pioneer in cloud email security since 2001, MailGuard invented the concept of pre-filtering email threats before inbox delivery, laying the foundation for the Secure Email Gateway (SEG) category.

Today, MailGuard protects organisations globally with AI-powered threat detection, seamlessly deployed inline with Microsoft's ecosystem and Google, among other email providers.

At the heart of our platform is **MyGuard** — our proprietary AI threat engine developed with over **A\$35 million in R&D**. MyGuard combines:

- Gen-AI powered LLMs
- Bayesian and fingerprint-based classifiers
- Real-time behavioural heuristics

...to stop advanced threats on first encounter before they reach staff inboxes — including those that bypass Microsoft and other cloud email security vendors

MailGuard is **ISO/IEC 27001:2022 certified**, trusted by **over 5,500 organisations**, including governments, law firms, banks, hospitals, and ASX-listed companies. Recognised for our unmatched speed in detecting zero-day email threats, we have consistently stopped sophisticated exploits, like **QR code phishing**, **Dropbox-based malware**, and **Azure AD Guest Invite fraud**, months ahead of Microsoft, and other leading platforms.

In an era of rising cyber regulation and board-level accountability, MailGuard enhances your Microsoft 365 or Google security stack with minimal disruption, easy activation, and elite-speed protection, fulfilling your fiduciary and operational responsibilities.



## Trusted by Global Leaders. Since 2001.

- A leader in advanced 'zero zero-day' email threats missed by Microsoft 365 and other 3rd party vendors.
- Achieve peace of mind with MailGuard, a solution **trusted by global leaders** that ensures your email is secure.
- Benefit from **A\$35M+ in R&D, including proprietary AI & ML-powered threat detection**, to boost your cybersecurity confidence.
- AI-powered email threat detection and inline architecture intercepts and blocks threats hours faster, on first encounter.



*"It's the type of innovation that we want to see."*

— **Satya Nadella, CEO & Chairman, Microsoft**



*"MailGuard has developed world-leading cloud and email security IP. This is IP that is unique to Australia; it's among the leading cloud and email security solutions anywhere in the world."*

— **Hon. Malcolm Turnbull, Former Australian Prime Minister**



*"You are being led by what I see as one of the world's best, at preventing and protecting your secure infrastructure, securing your people, and securing your business"*

— **Steve Miller, COO, Microsoft Asia**



[www.mailguard.com.au](http://www.mailguard.com.au)

# Let's Connect

Make time today to talk to our local team of experts about fortifying your inboxes.

[expert@mailguard.com.au](mailto:expert@mailguard.com.au)